

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S4	12	indicat\$7 near3 (offhook or off-hook or (off near hook)) near3 (telephone or phone) and pbx and presence and cti	US-PGPUB; USPAT	OR	ON	2008/03/29 10:01
S5	5	indicat\$7 near3 (offhook or off-hook or (off near hook)) near3 (telephone or phone) and pbx and presence and cti and (tapi or tsapi or csta)	US-PGPUB; USPAT	OR	ON	2008/03/29 10:02
S8	17	indicat\$7 near3 (availab\$7 or unavailab\$7 or busy or state or status) near4 agent and cti and pbx and internet and sip	US-PGPUB; USPAT	OR	ON	2008/03/29 10:25
S12	6	indicat\$7 near3 (availab\$7 or unavailab\$7 or busy or state or status) and cti and pbx and pdsv	US-PGPUB; USPAT	OR	ON	2008/03/29 10:31
S17	16	indicat\$7 near3 (availab\$7 or unavailab\$7 or busy or state or status) near4 agent and cti and pbx and internet and instant near messag\$6	US-PGPUB; USPAT	OR	ON	2008/03/29 10:38
S19	13	indicat\$7 near3 (availab\$7 or unavailab\$7 or busy or state or status) near4 agent and cti and (acd or pbx) and internet and sip and instant near messag\$6 and private	US-PGPUB; USPAT	OR	ON	2008/03/29 10:40

S23	21	(acd or pbx or switch) near3 indicat\$5 near4 (avail\$8 or unavail\$8 or busy or status or state) near4 (telephone or phone or operator or agent) and cti	US-PGPUB; USPAT	OR	ON	2008/03/29 10:46
S32	6	transfer\$7 near3 (call or communication) near3 between near4 pbx near2 (telephone or phone)	US-PGPUB; USPAT	OR	ON	2008/03/29 10:54
S34	7	(acd or pbx or switch) near3 indicat\$5 near4 (avail\$8 or unavail\$8 or busy or status or state) near4 (telephone or phone or operator or agent) and cti and sip and protocol and invite	US-PGPUB; USPAT	OR	ON	2008/03/29 10:57
S36	0	379/207.04 and (acd or pbx or switch) near3 indicat\$5 near4 (avail\$8 or unavail\$8 or busy or status or state) near4 (telephone or phone or operator or agent) and cti and sip and protocol and invite	US-PGPUB; USPAT	OR	ON	2008/03/29 11:03
S37	41	michael near2 wengrovitz.in.	US-PGPUB; USPAT	OR	ON	2008/03/29 11:03
S39	12	indicat\$7 near3 (availab\$7 or unavailab\$7 or busy or state or status) near4 agent and cti and pbx and internet and instant near messag\$6 and invite and (transf\$7 or forward\$6 or rout\$6 or redirect\$7 or re-direct\$7)	US-PGPUB; USPAT	OR	ON	2008/03/29 11:12

S41	0	379/207.04 and indicat\$7 near3 (availab\$7 or unavailab\$7 or busy or state or status) near4 agent and cti and pbx and internet and instant near messag\$6 and invite and (transf\$7 or forward\$6 or rout\$6 or redirect\$7 or re-direct\$7) and (rule or profile or preference)	US-PGPUB; USPAT	OR	ON	2008/03/29 11:14
S43	12	indicat\$7 near3 (availab\$7 or unavailab\$7 or busy or state or status) near4 agent and cti and pbx and internet and instant near messag\$6 and invite and (transf\$7 or forward\$6 or rout\$6 or redirect\$7 or re-direct\$7) and (time or day)	US-PGPUB; USPAT	OR	ON	2008/03/29 11:17
S46	20	buddy near list and sip and cti and instant near messag\$6 and (acd or pbx or switch)	US-PGPUB; USPAT	OR	ON	2008/03/29 11:20
S48	18	buddy near list and sip and cti and instant near messag\$6 and (acd or pbx) and (profile or preference or rules or time or day)	US-PGPUB; USPAT	OR	ON	2008/03/29 11:21
S49	17	buddy near list and sip and cti and instant near messag\$6 and (acd or pbx) and (profile or preference or rules or time or day) and (transfer\$7 or rout\$7 or forward\$6 or redirect\$7 or re-direct\$7)	US-PGPUB; USPAT	OR	ON	2008/03/29 11:24

S50	9	buddy near list and sip and cti and instant near messag\$6 and (acd or pbx) and (profile or preference or rules or time or day) and (transfer\$7 or rout\$7 or forward\$6 or redirect\$7 or re-direct\$7) and invite	US-PGPUB; USPAT	OR	ON	2008/03/29 11:32
S52	17	buddy near list and sip and cti and instant near messag\$6 and (acd or pbx) and (profile or preference or rules or time or day) and (transfer\$7 or rout\$7 or forward\$6 or redirect\$7 or re-direct\$7 or divert\$6) and internet	US-PGPUB; USPAT	OR	ON	2008/03/29 11:48
S54	16	buddy near list and sip and cti and instant near messag\$6 and (acd or pbx) and (profile or preference or rules or time or day) and (transfer\$7 or rout\$7 or forward\$6 or redirect\$7 or re-direct\$7 or divert\$6) and internet and (avail\$7 or unavail\$7 or status or state or presence or busy or idle) and (call\$5 or communicat\$7)	US-PGPUB; USPAT	OR	ON	2008/03/29 11:51
S55	0	379/207.04 and buddy near list and sip and cti and instant near messag\$6 and (acd or pbx) and (profile or preference or rules or time or day) and (transfer\$7 or rout\$7 or forward\$6 or redirect\$7 or re-direct\$7 or divert\$6) and internet and (avail\$7 or unavail\$7 or status	US-PGPUB; USPAT	OR	ON	2008/03/30 11:01

	or state or presence or busy or idle) and (call \$5 or communicat\$7)				
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